Invoicing and Fulfillment Strategies

When a digital creates a article various decisions have to be made which define the invoicing and fulfillment strategy.

Using own articles

These article have been self-created and have not been imported from 3rd party digitals. In this case the local digital does warehousing, sales, fulfillment and invoicing of the goods. No 3rd party is involved.

Using articles of 3rd parties

When articles of a 3rd party are used, the local digital needs to define the intermediary business strategy, which can be:

If the local digital decides to eventually advertise the product with his catalogs but does not want to do the local stockpiling, he has these intermediary business strategies:

- Internal use this product is not to be redistributed to other partners
- **Non-commercial** this is the default strategy of b-op which enables transparent markets. This enables the customer to directly contact the ultimate supplier and request the supplier of the good to purchase it there directly.
- **Commercial strategy** this is a strategy which allows making money out of information / e.g. trade, commission fees, curation fees, ...

Commercial business strategy

When the marketplace business strategy is applied, the using party has to define the **applicable invoicing** and **fulfillment strategy.**

Available invoicing strategies

The user must pick one of those

- regular invoicing to customer [default] the customer will receive a bill from the catalog providing digital
- **comission invoicing to customer** the customer will receive a commission fee invoice from the catalog providing digital
- **commission invoicing to article source** the supplier will receive a commission fee invoice from the catalog providing digital

Available fulfillment strategies

This user must pick one when creating a new product. This only impact of this option button is to create the default fulfillment flow.

• regular fulfillment by digital [default for own articles] - the customer will receive a

- goods defined by the fulfillment flow setting
- fulfillment by article provider [default for 3rd party articles] the supplier ships the product to the customer

This setting just creates default fulfillment flows according to the setting. The effective flow is driven by the defined fulfillment flow.

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