# **Delivery confirmation strategies**

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The delivery check ("PO-Flip") is a process from the past, which forces vendors to tell the customer that goods have been delivered. This process is entirely obsolete with the usage of B-Op! Instead the customer has access to new delivery confirmation strategies, which use the power of cross-company data exchange and save both sides a lot of time:

- **De-Minimis strategy** customers have to option to define certain order types to be "De-Minimis" (of minor importance), e.g. uniform orders or office stationaty mailorders to the home office. De-Minimis orders will then not require a manual goods intake action by the receiving customer at all. Instead, the shipment notice automatically sent from the vendor to the customer organization over the <u>B-Op dataphere trade</u> network is interpreted as the devliery acceptance confirmation unless being objected by the receiving party in a predefined time interval (e.g. 2 weeks after shipment).
  - B-Op automatically sends out shipment notices to a customer digital when shipments have been made. The customer organization just reveses the regular goods-intake process: The goods are considered delivered after a certain amount of days (definable), except the ordering party objects against the goods arrival. This delivery confirmation strategy is only available if the supplier is part of the b-op network as well. If the supplier is not the *personal confirmation strategy* is used instead.
- Warehouse intake strategy Regular deliveries which target a warehouse undergo the regular goods-intake process in a b-op application like our <u>warehouse management system</u> (WMS), where the customer counts the recieved items and typically performs a quality check as well.
- Personal confirmation strategy Requested deliveries, which are not bound to a warehouse but office or other item, need to be confirmed in a b-op application like <u>ZUGSEIL Shop</u> to have arrived at the customer.

#### **Tools**

For the **delivery objection** in *De-Minimis confirmation strategy* and **delivery confirmation** *Personal confirmation strategy*, ZUGSEIL offers the <u>task manager app</u>.

### **Related articles**

- Fulfillment
- Warehouse Management System (WMS)
- <u>Automated invoice checks and validation</u> the cross-digital-information exchange allows the full tracking and making manual steps obsolete

## Related development articles

- <u>App:Task manager</u> this app allows the user to confirm arrived shipments to the user (DeMinimis or Personal confirmation strategy)
- <u>Dev:De-Minimis confirmation deamon</u> this background service automatically marks delivery to be arrived, if the de-minimis-period has passed and no user objected!