

Create my return

The screenshot shows a web form titled 'Retoure erfassen' (Create my return) for 'Stefan Serier' (Employee ID: 100000000). The form is divided into three main sections highlighted by red boxes:

- 1. Heading info:** Contains two input fields: 'Produktname/Artikel' (Product name/article) and 'Retoure-Beschreibung' (Return description). Both fields have a red asterisk and a note: 'Bitte eingeben und bestätigen...' (Please enter and confirm...). Below these fields is a 'Produkte auswählen' (Select products) button.
- 2. Filter search box:** A search bar with the placeholder text 'Produkte filtern' (Filter products).
- 3. Position panel:** A list of products with their details, including 'Produkt', 'Retourmenge' (Return quantity), and 'Retouregrund' (Return reason). The first product is 'Damen-Haare-Schönheit-Fit-Strapass-Dress-Pant' (Women's hair beauty fit strap dress pant) with a quantity of 1 and a reason of 'Produkt nicht' (Product not). The second product is 'Louis-Raymond-Luxury-mittel-großes-Dress-pant' (Louis-Raymond luxury medium-large dress pant) with a quantity of 1 and a reason of 'Produkt nicht' (Product not). The third product is 'Office-Kasual-Haare' (Office casual hair) with a quantity of 1 and a reason of 'Produkt nicht' (Product not).

Header

- **Create return** is main heading
- Employee name and employee number for whom return is created
- Step number 1

-Step name: Select product(label, light grey, italic)

-Headline: If no Product selected the label is "Please enter quantity and reason" if product was selected Product name is displayed. By entering a quantity and reason, product name is preselected in Step 1 input and navigation button "Next" enables.

- Step number 2

-“Return confirmation” label above (light grey)

-“Please check and confirm” (italic, red)

Filter box

Product selection is title above filter box. Data can be searched by product name, product number, variant name, order number expected shipment number. Matching data is highlighted, but entire order which contain matching data is visible.

Order position pane

This section displays all orders which have been placed by or for the employee. Each order acts as a container for products within it. Orders are sorted from newest to oldest. One order can contain more shipments.

Order group header:

-Order-Order number -from- Order date

-In the right corner total order amount is displayed

-Shipment number is displayed below group header. Shipment number [number] from [shipment date] for [shipment recipient], recipients default shipping address.

Products positions content table

- **Image** displays first gallery image
- **Product** displays product name, below is displayed ordered variant, product number, and product configuration
- **Returnable quantity**
- **Return quantity**
- **Split** return icon is enabled when quantity is more than 1. We need it in a case return reasons are different for 2 products
- **Return reason** displays dropdown with selectable return reasons

Navigation buttons

- **Back button** return user to previous step
- **Next button** opens step 2 [Return confirmation](#)